



Returns Form

Please complete this and include in your returns parcel to our warehouse.

Order Number	Order Date

Reason Codes for Return	
U - Unwanted	M - Manufacturing Fault
D - Damaged in Transit	W - Wrong Article Received

Product Code	Qty	Reason Code	Brief Description if Faulty	Please Tick One ✓	
				Replacement	Refund

• All Returns: Must comply with our Returns Policy Terms and Conditions - www.smythstoys.com/help-returns

• Replacement orders are subject to stock availability.

• You should receive notification of your refund within 7 working days after your parcel has been returned. If you have not received notification within this time please contact us. Please note any returns queries raised after 10 days may not be offered redress.