

## Product Safety Recall

Allison Baby UK Ltd. recalls Joie Serina Swivel

Product Name: Serina Swivel / Product Type: Swing / Brand: Joie

Item Code: W1306DAELD000 / Fashion name: Elephant Duo

Location of manufacturing date sticker that indicates the item production batch date (looking for items with 190225 / 200225 / 210225 / 220225 - Example above shows 190225



Example 190225

Product identification sticker with manufacturing date (Batch) located on the underside of the swing arm

### WHY IS THIS PRODUCT DANGEROUS?

- Failure of the steel bolt that secures the seat unit to the frame may result in unexpected separation of the seat unit from the base.

### WHAT TO DO

- Please check the manufacturing date on your product label (usually found on the underside of the base). *If your unit falls within the affected date range (from 19 February 2025 up to and including 22 February 2025), or if you are unsure, stop using the product please contact Joie Customer Care immediately.*

### REMEDIES FOR CONSUMERS

Consumers are entitled to the following remedy options:

- Free-of-charge collection of Serina swivel & upgrade to Joie Serina 2 in 1 or
  - Full refund
- These remedies apply to all affected units

### CONTACT

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Spread the word about this recall, especially if you know that the recalled product was offered, lent or sold to someone else.